

Corrigendum-5 to GeM Bid ref: GEM/2022/B/2649347 dated 20/10/2022 for providing Anti-Phishing, Anti-Pharming, Anti-Malware, Anti-Trojan, Rogue attacks, Website defacement and Dark Web Monitoring managed services for Period of 3 years.

It is decided to amend the following in respect of the above GeM Bid:

a.

SL No	Original Clause	Modified Clause as per Corrigendum 4	Clause to be modified as:
1	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites and fraudulent mobile apps specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount Within 4 hours No penalty More than 4 hours, but less than 8 hours 0.25% on Basic invoice value More than 8 hours, but less than 24 hours 0.50% on Basic invoice value More than 24 hours, but less than 48 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites specifically targeting Canara Bank (Standalone attacks) <u>To be calculated on incident basis</u> Resolution time Penalty amount Within 6 hours No penalty  More than 6 hours, but less than 8 hours 0.25% on Basic invoice value  More than 8 hours, but less than 24 hours 0.50% on Basic invoice value  More than 24 hours, but less than 48 hours 1.00% on Basic invoice value  More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value  Delay in Takedown of fraudulent <u>mobile/Web</u> apps specifically targeting Canara Bank (Standalone attacks) <u>To be calculated on incident basis</u> Resolution time Penalty amount  Within 24 hours No penalty More than 24 hours, but less than 48 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites specifically targeting Canara Bank (Standalone attacks) <u>To be calculated on incident basis</u> Resolution time Penalty amount Within 6 hours No penalty  More than 6 hours, but less than 8 hours 0.25% on Basic invoice <u>value of per Incident</u>  More than 8 hours, but less than 24 hours 0.50% on Basic invoice value of <u>per Incident</u>  More than 24 hours, but less than 48 hours 1.00% on Basic invoice value of <u>per Incident</u>  More than 48 hours, but less than 72 hours 2.00% on Basic invoice value of <u>per Incident</u> More than 72 hours 10.00% on Basic invoice value of <u>per Incident</u>  Delay in Takedown of fraudulent <u>mobile/Web</u> apps specifically targeting Canara Bank (Standalone attacks) <u>To be calculated on incident basis</u> Resolution time Penalty amount  Within 24 hours No penalty More than 24 hours, but less than 48 hours 1.00% on Basic invoice value of <u>per Incident</u> More than 48 hours, but less than 72 hours 2.00% on Basic invoice value of <u>per Incident</u> More than 72 hours 10.00% on Basic invoice value of <u>per Incident</u>
2	Annexure -9 Bill of material	The amended Bill of material as per corrigendum-4.	The amended Bill of material is attached to this corrigendum as amended Annexure-9.

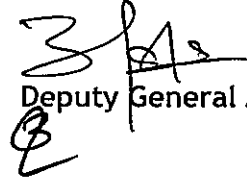


All the other Instructions and Terms & Conditions of the above GeM Bid remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 24/11/2022

Place: Bangalore

  
Deputy General Manager



Amended Annexure-9

Bill of Material

Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Providing Anti-Phishing, Anti-Pharming, Anti-Malware, Anti-Trojan, Rogue attacks, Website defacement and Dark Web Monitoring managed services for Period of 3 years.

Ref: GEM/2022/B/2649347 dated 20/10/2022.

Notes

1. These details should be on the letterhead of bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table-A

Price Details

[Amount in Rs.]

Sl. No.	Components	Monitoring Charges as per scope of work per year (Exclusive of Taxes)	Tax %	Tax amount	Monitoring Charges as per scope of work per year (Inclusive of Taxes)	No of Years	Total Cost (Incl of tax)
		A	B	C	D=A+C	E	F=D*E
1.	24x7x365 monitoring of websites and mobile applications for Anti-Phishing, Anti-Pharming & Anti-Trojan, Rogue Attacks					3	
2.	24x7x365 monitoring of websites and mobile applications for Anti-Malware and Defacement.					3	
3.	Dark Web Monitoring of websites and mobile applications.					3	
4.	Total cost of Ownership for 3 years (total of column F of 1,2 and3)						



**Table-B**

**Cost for Take down/shutdown of Websites/Applications**

Sl. No.	Components	Cost per Website/ Web Application/Mobile apps(Exclusive of Taxes)	Tax %	Tax amount	Cost per Website/ Web Application/Mobile apps (Inclusive of Taxes)
		A	B	C	D=A+C
1.	Cost for takedown/shutdown of Websites Specially targeting Canara Bank (Standalone attacks) as per Scope of Work				
2.	Cost for takedown/Shutdown of mobile/Web applications Specially targeting Canara Bank (Standalone attacks) as per Scope of Work.				
3.				Total	

**Table-C**

**Total Cost for 3 Years Contract Period**

[Amount in Indian Rupees]

Sl. No.	Details	Total Cost of Ownership [inclusive of tax]
A	Total Cost as per Table-A [Total of Column F]	
B	Cost for Take down/shutdown of Websites/Applications as per Table-B [Column D ]	
C	Total Cost of Ownership [Sum of A and B]	

\*\*\*Number of Websites/Applications may vary from time to time in total. Prices quoted in Table-B should be valid till Contract period.

**Declaration:**

- Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date

Signature with seal

Name :

Designation

